

User Research War Stories Discussion Guide

Students, book clubs, and other groups can use these questions to help facilitate discussion about a particular war story. For any particular story, some questions may be more relevant than others.

1. What were they trying to accomplish?
2. What went wrong, or what happened?
3. How did the researcher feel?
4. How would you have felt?
5. What assumptions were made about the participant?
6. What was the research participant's experience?
7. What could the researcher have done to prevent or prepare for this?
8. What could the researcher have done in the moment to address this?
9. What could the researcher have done afterward to mitigate the situation?
10. What questions do you have about the story?
11. What lessons did the researcher learn?
12. What other lessons might they have learned?
13. What experiences of your own, from research, does this bring to light?
14. What experiences of your own, from other parts of your life, does this bring to light?